Our Health and Safety protocols have been expanded, with the implementation of the following measures:

**YOUR STAY**

- Guests will be required to wear a face covering in public areas and by the Hotel Pool.
- The Hotel will support all guests arriving from out-of-state areas to abide by California State quarantine requirements.
- Customers are asked to refrain from visiting the Hotel if they are displaying any symptoms of COVID-19. Contactless temperature checks are required for all arriving guests.
- Guests are asked to maintain 6ft physical distance and capacity limits are in place in all public areas.
- Room service, laundry and dry-cleaning deliveries are contactless, and attendants only service rooms when guests are not present.
- Guest contact data will be collected to support contact tracing.

**OUR PEOPLE**

- All staff will be required to wear a face covering throughout their shift, face shields and gloves where required.
- Staff will be trained on expanded health procedures for a Covid-safe workplace, including respiratory etiquette, the importance of hand hygiene, physical distancing and enhanced cleaning regimes.
- A health assessment will be conducted for all staff daily, including a non-invasive temperature check. Any staff showing symptoms, or who have been exposed to someone with symptoms will not arrive at work.
- Before starting their shift, all staff will receive a daily briefing to review health and safety measures and reinforce essential hygiene procedures.
- A copy of the LA County Public Health Protocols is posted in front and back of house areas for guests and colleagues.

**THE HOTEL**

- Hotel rooms will undergo enhanced cleaning procedures by housekeeping, including specific measures for the safe cleaning of laundry.
- The property will undergo deep cleaning daily, utilizing safely-deployed technology including electrostatic disinfection and UV-C light.
- The layouts of the public areas, and back-of-house spaces have been adjusted to facilitate physical distancing.
- A thorough Risk Assessment has been conducted by the appointed Health Marshall who will reinforce Health & Safety procedures across all departments.
- Guests and colleagues are provided with hand sanitizer stations across the property and are asked to regularly wash their hands.
- Enhanced ventilation and air filtration are in place.